

SUBJECT: INTERNAL AUDIT SECTION

CONTRACT PROCEDURE RULES -

EXEMPTIONS

DIRECTORATE: Resources

MEETING: Audit Committee
DATE: 25th July 2019
DIVISION/WARDS AFFECTED: All

1. PURPOSE

1.1 To consider the adequacy and appropriateness of the exemption process from the Authority's Contract Procedure Rules since the last report in November 2018.

1.2 To inform the Audit Committee of the number of exemptions requested by operational managers and to identify any non compliance with the process or adverse trends.

2. RECOMMENDATION(S)

- 2.1 That the Audit Committee accepts and acknowledges the justifications for the exemptions provided by operational officers.
- 2.2 If the justifications are not accepted, then consideration should be given to calling in the respective operational officer and their respective Head of Service to further account for the reasons why they could not comply with the Council's Contract Procedure Rules at the time of the procurement.
- 2.3 That the Audit Committee receive an updated report in 6 months time to include any further responses obtained by the Chief Internal Auditor.

3. KEY ISSUES

- 3.1 To ensure compliance with the Council's Contract Procedure Rules in the way goods, works and services are procured on behalf of the Authority.
- 3.2 Reassurance that the exemption process from Contract Procedure Rules is operating as intended by managers procuring goods, works or services on behalf of the Authority.

3.3 Some operational managers procuring goods, works and services on behalf of the Authority may not be as familiar with Contract Procedure Rules and the exemption process as they should be.

4. REASONS

- 4.1 Council approved the revised Contract Procedure Rules for Monmouthshire County Council in April 2009. This was as a result of a major update of the Council's former Contract Standing Orders which incorporated compliance with the Procurement Strategy.
- 4.2 The previous report was presented to Audit Committee in November 2018. This report covers the period June 2018 to October 2018 and the period November 2018 to May 2019. Following the previous report, two managers were invited to Audit Committee to explain to Members their reasons for seeking an exemption rather than complying with the Council's Contract Procedure Rules.

5. **EXEMPTIONS - Background**

- 5.1 Although the Contract Procedure Rules were written to ensure a consistent and fair approach to how officers procure works, goods and services on behalf of the Council, there will be occasions where full compliance may not be appropriate. Provided there is sufficient justification and appropriate approval for not following these rules then that is permissible within the agreed policy.
- 5.2 Management need to ensure that the use of exemptions is proper and they are not being used for convenience or to avoid following CPRs. Exemptions from CPRs are therefore administered by Internal Audit, although approvals are given by Heads of Service, Chief Officers and or Cabinet Members.
- 5.3 Since the revised CPRs were approved by Council, 259 exemptions have been requested (up to May 2019) as shown at Appendix 1.
- 5.4 The majority of exemption forms have been returned to Internal Audit although there are some which are still outstanding so it is not possible to determine whether or not the correct procedures have been followed in all cases.
- 5.5 An exercise was undertaken to capture the missing information on previously non returned exemption forms as shown at Appendix 2. The majority of forms had subsequently been returned to Internal Audit or were no longer required. From those which were returned, the majority were appropriately authorised; those that were not correctly authorised were highlighted in the table in the Appendix.

- 5.6 This process will only capture the exemptions which have been requested via and returned to Internal Audit.
- 5.7 The process is as follows:
 - Obtain a sequentially numbered exemption form from Internal Audit
 - Record the reason for requesting the exemption on the form
 - Obtain the appropriate level of approval
 - Return the fully signed off and approved form to Internal Audit
- **6.** EXEMPTIONS June 2018 to October 2018 [260 272] [Appendix 3]
- 6.1 Of the 13 requested exemptions, 8 were returned to Internal Audit as required and were correctly authorised; 3 were no longer required; 2 were not returned to Internal Audit which means that it cannot be verified that they have been correctly authorised; these are highlighted in the table.
 - EXEMPTIONS November 2018 to May 2019 [273 280] [Appendix 4
- 6.2 Of the 8 requested exemptions, 4 were returned to Internal Audit as required and were correctly authorised; 2 were returned to Internal Audit but had not been correctly authorised; 2 were no longer required.

7 GENERAL

- 7.1 All officers who request an exemption will be reminded to return the form to Internal Audit by the Chief Internal Auditor.
- 7.2 Some managers are still sending Exemption Forms to Internal Audit which have not been formally issued which indicates a weakness in the control environment as the correct process is not being followed.
- 7.3 Although Heads of Service and operational managers were made aware of the revised Contract Procedure Rules at the time, the main concern is that current operational managers may be non compliant because they are not seeking the appropriate exemptions.
- 7.4 A list of all requests for CPR exemptions which have not been returned to Internal Audit will be sent to Heads of Service to chase up a return to the Chief Internal Auditor who will then verify that they have been correctly authorised. The Chief Internal Auditor will then also remind all Heads of Service of the correct procedure to follow when seeking an exemption from the Council's procurement rules.

8. RESOURCE IMPLICATIONS

None.

9. CONSULTEES

Chief Officer Resources

Results of Consultation:

10. BACKGROUND PAPERS

Report to Council 2nd April 2009 – Contract Procedure Rules

11. AUTHOR AND CONTACT DETAILS

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AUDIT COMMITTEE JULY 2019

CONTRACT PROCEDURE RULES - EXEMPTIONS

APPENDIX 1

Contract Procedure Rules Exemption Forms Log

| | | Period | Exemption Ref | No' of exemption requests | Cumulative |
|-----------|---------------|-------------------------------|---------------|---------------------------|------------|
| Report 1 | January 2011 | April 2009 to 31 Aug 2010 | 1 – 41 | 41 | 41 |
| Report 2 | November 2012 | September 2010 to August 2011 | 42 – 60 | 19 | 60 |
| - | | September 2011 to August 2012 | 61 – 92 | 32 | 92 |
| Report 3 | May 2013 | September 2012 to March 2013 | 93 – 102 | 10 | 102 |
| Report 4 | December 2013 | April 2013 to October 2013 | 103 - 117 | 16 | 117 |
| Report 5 | July 2014 | November 2103 to May 2014 | 118 - 132 | 15 | 132 |
| Report 6 | December 2014 | June 2014 to October 2014 | 133 - 141 | 9 | 141 |
| Report 7 | July 2015 | November 2014 to May 2015 | 142 - 174 | 33 | 174 |
| Report 8 | December 2015 | - | 174 - 179 | 5 | 179 |
| Report 9 | June 2016 | November 2015 to May 2016 | 180 - 194 | 15 | 194 |
| Report 10 | December 2016 | - | 195 - 207 | 13 | 207 |
| Report 11 | November 2017 | November 2016 to May 2017 | 208 - 222 | 15 | 222 |
| Report 12 | November 2018 | June 2017 to October 2017 | 223 - 246 | 24 | 246 |
| • | | November 2017 to May 2018 | 247 - 259 | 15 | 259 |
| Report 13 | July 2019 | June 2018 to October 2018 | 260 - 272 | 13 | 272 |
| • | | November 2018 to May 2019 | 273 - 280 | 8 | 280 |
| | | | | | |

Appendix 2

Follow up of previously requested exemption forms which were not returned to IA identified in the November 2018 report

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|--------------------|---|----------------------------------|-------------|------------|----------------------|--|--|
| 224 | Becky Pritchard | Contractor for home to school transport went into liquidation overnight, leaving 29 contracts undelivered. PTU looking to award these contracts on emergency basis for 6 weeks until end of school year to temporary providers, with a view to formal re-tendering over the summer school holiday period. | tbc | Operations | 14/06/2017 | | | Unforeseeable emergency causing serious disruption to Council services |

Exemption form subsequently returned to Internal Audit; not correctly authorised, not signed by the Head of Service. Value of contract was £35,309

| 227 | Nicola Needle | Relating to WG Intermediate | 120,000 - | Adult | 31/07/2017 | Specialist provider |
|-----|---------------|--------------------------------|-----------|----------|------------|---------------------|
| | | Care Funding, the team need | 130,000 | Services | | |
| | | to provide proof of concept to | | | | |
| | | WG prior to taking this to | | | | |
| | | Market | | | | |

"We did not complete and return the exemption form (number 227) as upon reflection, the ICF funding allocation was awarded on the basis of a partnership bid with MCC as Lead Local Authority and Bridges Centre the other organisation/partner involved in delivery"

| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
|-------------------|--|--|--|---|--|
| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
| Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
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| | Sandra Travers | Commissioning for adult services | Over £25k | Adult Services | 21/08/2017 | Extension of existing contract, specialist provider |
|----------|-----------------------|--|----------------|-------------------|--------------------------------|---|
| "The ori | ginal request in 201 | 17 was a result of a miscommunio | cation/underst | tanding on our | r part and the exemptions were | en't needed." |
| 222 | | 2000: 66 | 1 222 222 | T. E. D. | 4.120,0047 | 1 A 116 days deleve and |
| 238 | Rob O Dwyer | £600k of fire protection works, paid for by MCC on behalf of CSC Foundry Limited | 600,000 | RER | 14/09/2017 | Avoid future delays and cost increase, refurb of LG site |
| Founds | / Project Manager a | and she has confirmed that IOF in | undertook this | work directly v | with CMB via their separate co | ontract and prior to the involvement of |
| CCR." | | | | | | |
| | Richard Cope - PTU | Looking to award a di- minimus bus service contract which we are not required to tender but does require an exemption form be signed | tbc | OPS | 27/09/2017 | Exempt contract under the de minimus provisions of the Transport Act 1985 |
| 241 | Richard Cope - PTU | Looking to award a di- minimus bus service contract which we are not required to tender but does require an | tbc | OPS | | de minimus provisions of the Transport Act 1985 |
| 241 | Richard Cope - PTU | Looking to award a di- minimus bus service contract which we are not required to tender but does require an exemption form be signed | tbc | OPS | | de minimus provisions of the Transport Act 1985 |

| Exemption | n form was previo | ously returned to Internal Audit bu | ut was not cor | rectly authorised | d or signed off by | the Head of | Service | |
|-----------|---|---|------------------|-------------------|--------------------|---------------|---------|----------------------|
| 247 | Huw Jones Senior Passenger Transport Unit officer | Contract for maintenance of PTU fleet (larger vehicles & those that cannot be serviced by Transport Unit) | tbc | Operations | 18/12/2017 | | | |
| HJ no lon | ger with the Autho | ority, both RH and RC do not rec | all being aske | ed to sign this. | | | | |
| 248 | Chris Price, Highways | Extension of up to 6 months of current contract for Highways waste disposal pending re-tender | £80k | Operations | 21/12/2017 | | | |
| Exemption | n form subsequer | ntly returned to Internal Audit; co | rrectly authoris | sed, signed off b | y line manager | and Head of S | Service | |
| 249 | Chris Price, Highways | Extension of up to 6 months of current contract for safety fencing for SWTRA agency, pending re-tender | £125k | Operations | 21/12/2017 | | | |
| Exemption | n form subsequer | ntly returned to Internal Audit; co | rrectly authoris | sed, signed off b | y line manager | and Head of S | Service | |
| 250 | Colin Richings, Abergavenny Integrated Services | Detailed design for new Care Home | <£25k | SCH | 04/01/2018 | | | Specialist providers |
| | | ntly returned to Internal Audit; no er Social Care and Housing agre | | | | | | mail correspondence |

APPENDIX 3

June 2018 to October 2018 [Exemptions 260 - 272]

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|--|---|----------------------------------|-------------|------------|----------------------|--|--|
| 260 | Ross Price Project Engineer (Highways & Flood Management) | Purchase of Sustainable drainage Systems (SuDS) module for existing IDOX planning software system. Contract is £3k for software itself but with additional setup integration, training & licences budget of £10k has been allowed. | approx 10,000 | Operations | 04/07/2018 | Y | 13/07/2018 | Specialist supplier - purchase of additional module to bolt on to an existing software system plus related costs of maintenance, licenses, training etc. |
| 261 | Mark Howcroft, Assistant Head of Finance | Provision of expert Corporation Tax for the CSC Foundry company, as part of the Cardiff City Region | 20,000 | Resources | 20/07/2018 | Y | 18/09/2018 | Specialist tax advice. |
| 262 | Steve Lane, County Highways | Specialist weather forecasts/early warnings for severe winter weather. An All Wales tender was being prepared but there are concerns this will not be completed in time for Winter 2018/19, so Steve is arranging an extension of the exiting contract at current prices with current supplier MeteoGroup. MCC would then join All Wales contract from 2019/20. | <10,000 | Operations | 20/07/2018 | Not needed | | |

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|---|--|----------------------------------|-------------|------------|----------------------|--|--|
| 263 | Chris Robinson, Commission- ing | | | | | | | No Response from service area |
| 264 | lan Brain, Project Engineer | Purchase of specialist paving and kerbing for redevelopment in Monmouth Town centre. Contract has been entered into with Marshalls, specialist supplier to guarantee consistency, quality and quantity of product throughout the contract lifetime | 21,021 | Operations | 06/08/2018 | Y | 13/08/2018 | Specialist supplier |
| 265 | Mark Lloyd, Rural Programme Co-ordinator | We wish to retain the services of a consultancy to carry out further work on a recently completed contract. They were competitively selected at the time and the opportunity was advertised on Sell2Wales. It makes sense for them to continue especially as their work was an excellent standard and they've built up an in-depth knowledge of the area | <25,000 | ENT | 08/08/2018 | | | It was a more speculative enquiry as to the process involved in being exempt from the contract procedures rules and it turned out that there was an unsuccessful grant bid therefore project did not go ahead. |

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|--|--|----------------------------------|-------------|------------|----------------------|--|-------------------------------|
| 266 | Chris Robinson, Commission- ing | To research and experiment with assistive technology solutions to improve the wellbeing of people with dementia who are living in their own homes in the Usk area. We will be utilising equipment to an approximate value of £25k during the pilot from the contractor below (SigFox) and other potential suppliers. Equipment to be purchased from SigFox (but could be subject to change). The Usk area has been chosen (for the dementia project), because of its designation as rural within the RDF and also because it has significant digital connectivity problems across the area. So our proposal utilises the offer of communication and network services via the SigFox base station concept from an organisation called WaveReach. We would be seeking exemption from CPR as they have offered these services free of charge for the pilot. | 25,000 | SCH | 12/09/2018 | | | No response from service area |

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|-----------------------------|--|----------------------------------|-------------|------------|----------------------|--|--|
| 267 | Deb Jackson | PTU now have additional school contracts (they lost some coaches contracts, but gained 3 smaller minibus contacts) DJ had to hire in 3 vehicles from Days rental, £836 per mth, per vehicle, so £10,032. per vehicle, per yr. The school contract is for 5 years. Vehicles are likely to cost about £18K on a vehicle a few years old and have the asset at the end of the contract, rather than £50K per vehicle and no asset at the end. (Fords have stopped production of their minibuses until April next year, then it's a 26 week wait.) This form was used only for one vehicle in the end, additional forms will be required. | 17,250 | OPS | 02/10/2018 | Y | 11/10/2018 | Awarded directly to the supplier as there is no second hand vehicle framework. |
| 268 | Rachel Lewis / Jill Edge | Footfall survey - planning - | 6,000 | | 03/10/2018 | Y | 08/10/2018 | Specialist provider; owner of previous data |

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|--|--|----------------------------------|-------------|--------------------|----------------------|--|---|
| 269 | Chris Robinson, Commission- ing | Extension of SP contracts that were due for renewal/retendering 1 April 19. The extension would be issued once SP's actual funding for 2019/20 has been announced. | £1.69m | SCH | 09/10/2018 | Y | 11/10/2018 | Stability when the Authority is moving towards a two separate grants - Housing (which SP is included within) and Children and Communities |
| 270 | Ian Brain, Project Engineer | Extension of contract for improvements to public realm in Abergavenny Town Centre to extend and complement existing work in Lion Street and surrounding areas | 330,000 | OPS | 18/10/2018 (DW) | Y | 12/07/2019 | Extension of existing contract, specialist provider |

| Number | Requester | Details / comment | Estimated Contract Value £ | Directorate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|--|---|----------------------------------|-------------|------------|----------------------|--|---|
| 271 | Steve Baldwin, Project Engineer (Structures), | Single quotation for vegetation removal works required to be undertaken on the A466 near Livox Quarry. The site is currently under traffic light control for safety reasons and the works involve aggressive de-vegetation to facilitate a proposed remediation design for an unstable bank/cliff face which is proposed to commence in March next year. The works will be undertaken from specialist roped access in an area of Site of Special Scientific Interest and Special Area of Conservation | 12,812 | OPS | 23/10/2018 | Y | 23/01/2019 | The works will be undertaken from specialist roped access in an area of Site of Special Scientific Interest and Special Area of Conservation |
| 272 | Steve Baldwin, Project Engineer (Structures), | A single quotation for the supply of 'bespoke' retaining wall materials. Due to the confines of the site and the close proximity of Welsh Water apparatus we are proposing to use specific material. These materials are manufactured by the company. | 15,026 | OPS | 23/10/2018 | | | The scheme/order has not currently been progressed yet and may need amendments to the value depending on final design. Hopefully will be shortly. |

Appendix 4 November 2018 to May 2019 [Exemptions 273 - 280]

| Number | Requester | Details / comment | Estimated Contract Value £ | Direct-orate | Date | Correctly authorised | Date Returned to Internal Audit | Reason for exemption |
|--------|---------------------------|---|----------------------------------|--------------|--------------------|----------------------|--|--|
| 273 | Paul Keeble (Highways) | Looking to get 3 alternative quotations for new road signage and line painting needed to prepare for Council taking control of civil parking enforcement | c.100k | OPS | 12/12/2018 (DW) | Y (DW) | 28/02/2019 | Urgency to prevent potential disruption due to lack of control of parking following move to civil enforcement and loss of income |
| 274 | Deb Jackson | Replacement minibus for PTU Section. 2 minibuses have suffered engine failure. Due to their age it is not worth investing in replacement engines, having reviewed the workload, it has been decided to just replace one minibus for now | 15,500 | OPS | 18/12/18 (DW) | Y | 17/01/2019 | Awarded direct to supplier as no available framework vehicles due to recent change in regulations re: braking systems. |
| 275 | Steve Baldwin | M031 Gilwern Viaduct Inspection & Monitoring - Geotechnical & Structural Services | | OPS | 29/03/2019 | N | 05/07/2019 | Continuity of works [officer has agreed to obtain Head of Service authorisation] |

| 276 | Steve Baldwin | M065 A466 Scaling Works Nr St Arvans - Geotechnical & Structural Services | OPS | 29/03/2019 | | | This scheme is related to 2 sites in the Wye Valley A466. This relates to Site 1 Wyndcliffe which is currently on the 'back burner' until Site 2 Livox which is currently onsite is resolved. All resources are currently focused on site 2. This scheme will be resurrected shortly. |
|-----|---------------|--|-----|------------|---|------------|---|
| 277 | Steve Baldwin | M073 A466 Scaling Works Nr Livox - Geotechnical & Structural Services | OPS | 29/03/2019 | N | 05/07/2019 | Continuity of works [officer has agreed to obtain Head of Service authorisation] |
| 278 | Steve Baldwin | M117 A466 Treehouse Retaining Wall - Geotechnical & Structural Services | OPS | 29/03/2019 | | | Since the request we have had to undertake emergency works to provide temporary support to an unstable bank. The scope has changed quite significantly and will be speaking to Paul and Roger early next week about this scheme. |

| 279 | Rachel Lewis | In line with Welsh Government Practice Guidance on Building an Economic Development Evidence Base, we are required to produce an Employment Land Review (ELR). We do not have the expertise in house to undertake this work and therefore need to appoint consultants. The reason we require an exemption is that we would like to appoint BE Group specifically to undertake the work due to their previous involvement in the Adopted Local Development Plan (LDP) and more recently the Economies of the Future | 17,609 | ENT | 01/05/2019 | Y | 08/05/2019 | Specialist supplier |
|-----|--------------|--|--------|-----|------------|---|------------|---|
| 280 | Rachel Lewis | Evidence Base. Planning are in the process of preparing a replacement Local Development Plan (LDP) and as part of this process we'll need to update the Retail Study Update that was prepared in 2016 by JW Planning consultancy services. We are proposing to appoint JW Planning to undertake the Retail Study Update 2019 as an exemption contract on the basis that JW prepared the 2016 Retail Study and has specialist knowledge of retail planning policy issues in Monmouthshire. JW also | 7,300 | ENT | 24/05/2019 | Y | 29/05/2019 | Specialist supplier (because of previous work done for MCC) |

| prepared the 2010 Monmouthshire Retail and Leisure Study, which informed the adopted LDP, and has been (and continues to be) the Council's retail planning policy consultant on retail planning applications for many years. It is therefore difficult to see how any other consultant could do this work more effectively | |
|--|--|
| this work more effectively given JW's extensive knowledge of such matters | |
| in the County. | |